

Minder Mobielen Centrale Gent

The Scheme

The Minder Mobielen Centrale (MMC) (Centre for less Mobile People) is an accessible transport service provided by the City of Gent. People with mobility issues are able to register with the service which provides affordable, accessible transport.

The service is designed to aid users with transport for day to day activities, such as, shopping, visiting friends and relatives, medical appointments, etc within and around the city of Gent.

The service is run in addition to regular city transport services and specifically designed for people who find the city public transport system inaccessible.

Activities

The scheme provides six wheelchair accessible busses, one of which is owned by MMC and a further five supplied by a contractor. These buses provide free transport within the city, and low fares for longer journeys.

A network of volunteers also provides transport for people with mobility issues or low incomes that are able to travel in regular cars, these journeys are provided at low cost to the users throughout the city.

Outcomes

Accessible bus use 2010

Paying members: 172
Users within Gent: 1024
Total rides: 10608

Volunteer transport use 2010

Volunteers (using own cars): 40
Paying Members: 194
Total Rides: 3216

Critical Success Factors

- Building good relationships with volunteers
- Ongoing recruitment and training of volunteers
- Co-funding of wheelchair accessible busses by the public transport company De Lijn

Further Information

www.gent.be/mmc

